



THREE EASY WAYS to Check RUUD WARRANTY STATUS

#1: WARRANTY VERIFICATION WEBSITE

(1) Visit ruud.registermyunit.com.
Click on: "VERIFY".



(2) Click on: "CONTRACTOR".



(3) Click on: "AIR CONDITIONING AND HEATING".



Login to your account

(4) Login with your myruud.com credentials.

(5) Enter the serial number in the space provided.
Click on: "SUBMIT".

Verify your Heating and Cooling Or Water Heater Product Registration

NOTICE FOR CANADA All Canadian customers, please contact Rheem Canada Warranty at 1-800-263-8342 (hours of operation: 8:30 am - 4:30 pm EST Monday-Friday) to verify the warranty of your water heater. Web warranty verification is for US customers only.

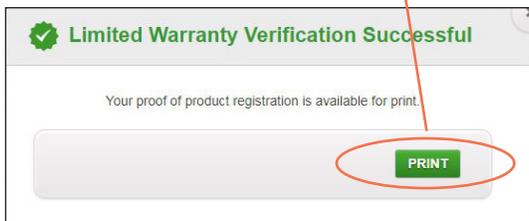
To verify your limited warranty registration, enter your product serial number below.

VERIFY WARRANTY REGISTRATION

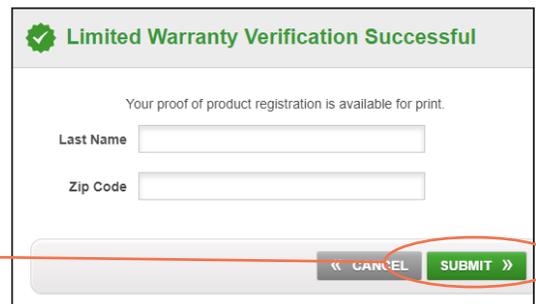
Enter your product serial number (with no spaces)

Helpful Links
[How to locate your serial number](#)
[Frequently Asked Questions](#)
[For additional warranty information contact ruud](#)

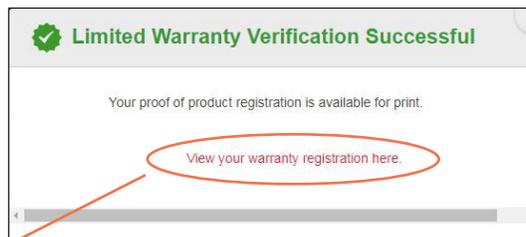
(6) If the unit was registered, you will receive the following message. Click on: "PRINT".



(7) You will be asked to enter the homeowner's last name and zip code associated with the property address. Click on: "SUBMIT" after entering this information.



(8) If the information matches what was used during warranty registration, you will be able to download the warranty certificate. Click on "VIEW YOUR WARRANTY REGISTRATION HERE".



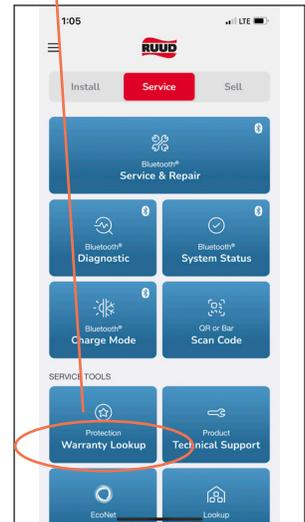
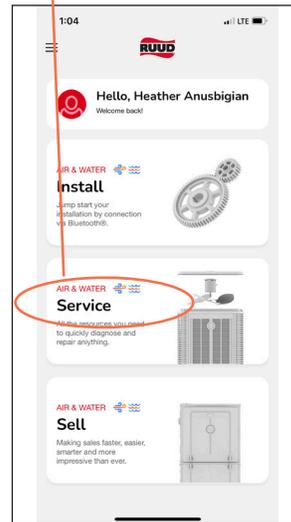
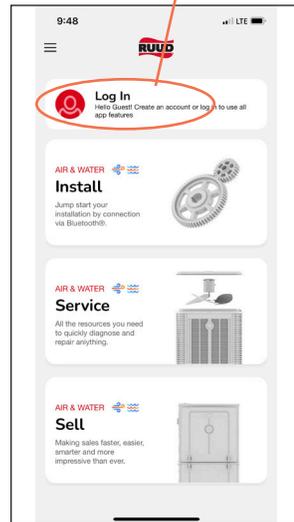
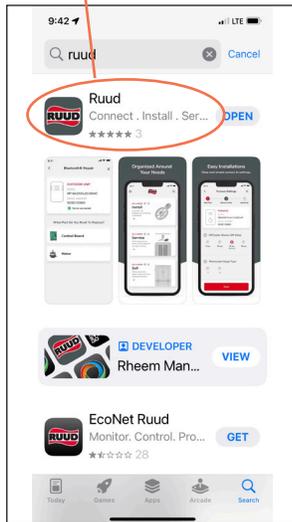
(9) The warranty certificate is proof of product registration and the conditional 10 year parts warranty.

PLEASE NOTE: The 10-Year Conditional Warranty is NOT transferable. Warranty will be denied if the current homeowners are not the same as those listed on the warranty certificate.

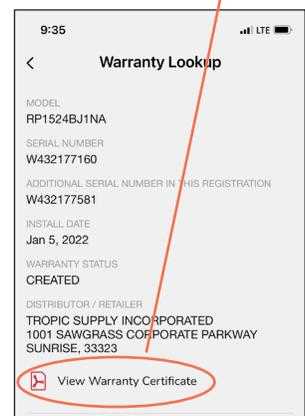
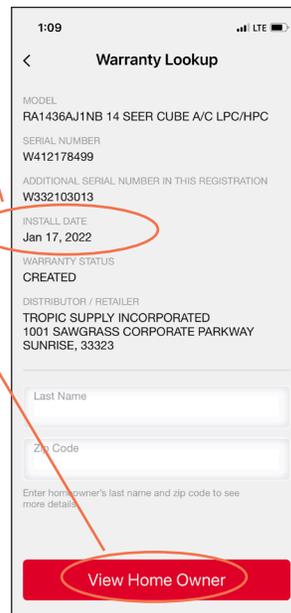
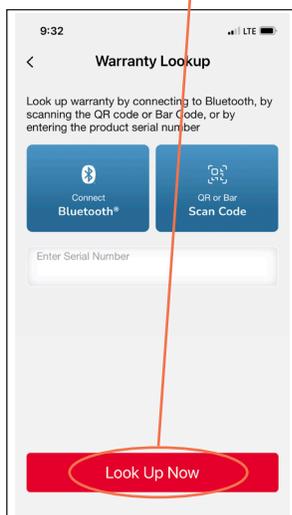


#2: RUUD CONTRACTOR APP

- (1) Available FREE in the APP Store. Download the FREE App.
- (2) Use your MYRUUD.COM login credentials. If you need help with myruud.com login credentials, please contact Jennifer Concepcion in our marketing department at 954-835-6010.
- (3) Click on: "SERVICE".
- (4) Click on: "WARRANTY LOOK-UP".



- (5) Scan the barcode or QR code on the unit OR type in the serial number in the space provided. Click on: "LOOK UP NOW".
- (6) The installation date is shown on this screen to help you calculate the warranty expiration date (10 years from installation).
- (7) To see a copy of the homeowner's warranty certificate, enter the homeowner's last name and zip code. Click on: "VIEW HOMEOWNER".
- (8) Click on: "WARRANTY CERTIFICATE" to view the warranty certificate.

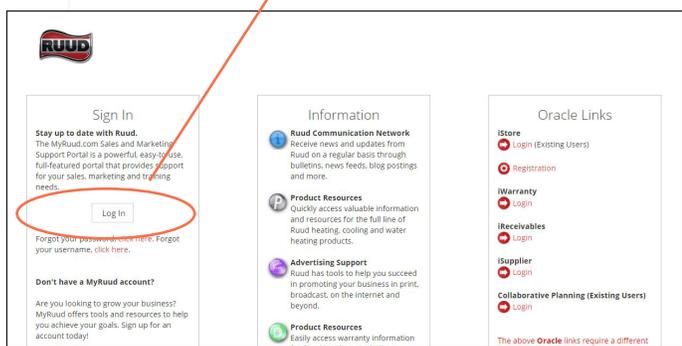


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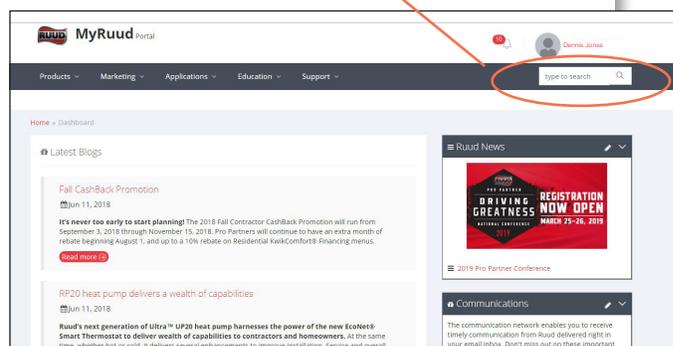


#3: MYRUUD.COM

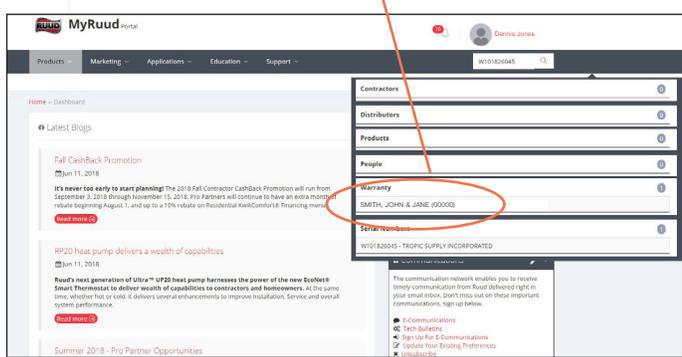
(1) Using your myruud.com login credentials, login to www.myruud.com. If you need help with myruud.com login credentials, please contact Jennifer Concepcion in our marketing department at 954-835-6010.



(2) Type in the serial number of the unit in the SEARCH box located in the upper right-hand corner of the screen.



(3) If the unit has been registered and qualifies for the 10-year conditional warranty, the homeowners' names will appear under the WARRANTY section. Click on the registered homeowners' names.



(4) Warranty information will be listed here. This page will also show you what additional units are listed on the same registration. You can print the warranty certificate here.



You can also access Ruud's Warranty Verification site on the Tropic Supply website. Simply scroll to the bottom of any page and click on the "CHECK RUUD WARRANTY STATUS" link.



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